

Customer survey

DATASHEET

Overview

Know what your customers are feeling about your product, services, interactions, and experience. Measure how your customers are feeling at every moment of interaction with your product or service, be it in store, online, with an associate or bot.



Benefits

- Front line engagement
- Brand management
- Predict customer churn
- Employee loyalty and Feedback
- Product response & performance evaluation
- Optimize customer

Robust survey capability



SURVEY LOGIC



RECURRING SURVEY



PERSONALIZATION



TARGETED DISTRIBUTION



MULTI-CHANNEL DISTRIBUTION / COLLECTION



EASY SOFTWARE INTEGRATION