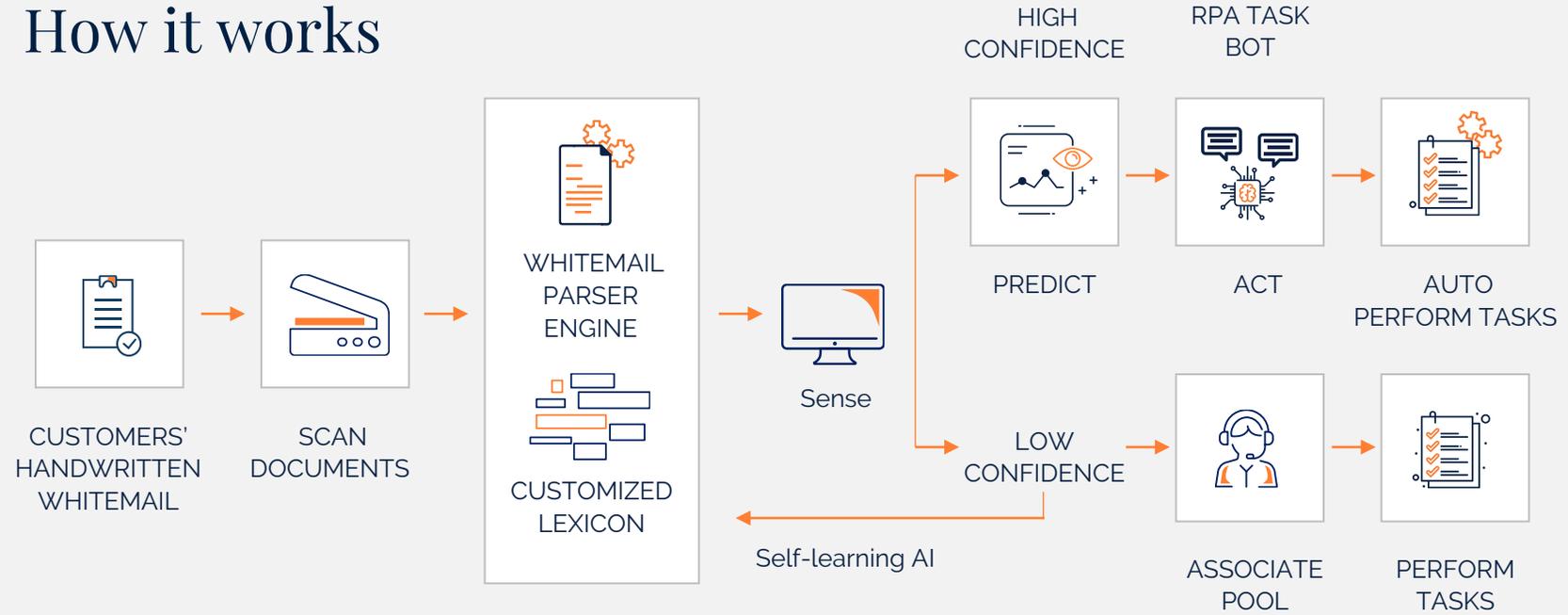# Whitemail automation

Overview

These days not many customer write in about products and services, but good organisations still response to every letter promptly and consistently. We provide a repeatable experience, even for white mail.

How it works

CUSTOMERS' HANDWRITTEN WHITEMAIL

SCAN DOCUMENTS

WHITEMAIL PARSER ENGINE

CUSTOMIZED LEXICON

Sense

Self-learning AI

HIGH CONFIDENCE

PREDICT

RPA TASK BOT

ACT

AUTO PERFORM TASKS

LOW CONFIDENCE

ASSOCIATE POOL

PERFORM TASKS

Capabilities

DATA EXTRACTION

CONTEXTUAL COMPREHENSION

PERSONALISED RESPONSE BY BOT

HUMAN VALIDATION

REAL-TIME MONITORING

FLAG ALERTS